

# Medical Information Software Management Solution

## IRMS

### Medical Information and Beyond

IRMS (Information Request Management System) is Anju's recognized system for Medical Affairs input. Our system allows you to easily capture requests for medical information, adverse events, and product complaints and quickly respond to those requests and accurately report and track all necessary activity irrespective of what system you use for AE or Product Complaints. Our system will funnel the information based on the type of input to the right software and track that it is tracked and acted on.

Easy capture, respond to, track and report on all requests for medical information.



### Collaboration is Key

By using a shared database maintained as part of your corporate network and/or by utilizing our Cloud Hosted Service, IRMS can share case data, approved literature, standardized responses, medical content, FAQ's, analytic data and usage statistics. Thereupon, barriers to the global integration of your policies can be cut down and efficiency will improve.

- Content can be created and updated in a collaborative effort from different departments or even different countries by utilizing IRMS-CM
- Adverse Events and Products Complaints can easily be handled or transferred to other departments to enable greater integration with regulatory agencies.
- Global and local reporting is made simple with our concept of 'Divisions' within the system
- Cases can be generated in IRMS via our mobile application and can be used by sales reps or at medical conferences or congresses
- Response quality can be managed across the globe with IRMS-QA, our quality assurance module

## Functionality can be added to IRMS by utilizing one of its many supporting modules:

- **Enterprise Content Management**  
IRMS-CM is a full-featured FAQ and document management system designed to fully integrate with the IRMS repository to provide an enterprise-wide document-management solution.
- **Quality Assurance**  
IRMS-Quality Assurance provides a powerful yet easy-to-use tool for reviewing IRMS cases or other data and reporting on the results of those reviews.
- **Adverse Event Capture and Reporting**  
The IRMS-Adverse Event module is a plug-in module for IRMS that allows for a single seamless point of entry for all Pharmacovigilance data seamlessly with any related medical information, contact and correspondence management information. It provides AE regulatory reporting as well as real-time case transfer to industry-standard adverse event systems.
- **Self-service Portal (IRMS Care)**  
IRMS Care allows HCP's and consumers to search for published content that has been approved by the client using a secure customized/company branded website.
- **Product Complaint Management**  
IRMS-Product Complaint is a plug-in module for IRMS which can handle all your product complaint tracking and correspondence data seamlessly from within a case or simply capture the required information necessary to electronically transfer a product complaint to another system.
- **Mobile Application**  
IRMS Mobile simplifies the process of collecting, transmitting and verifying unsolicited requests for information by utilizing smartphones or tablets.
- **Data Visualization and Analytical Reporting**  
AnjuDV is a self-service analytics and data visualization tool that provides dashboard and reporting features. The new guides search within AnjuDV allows users to ask guided questions from multi-dimensional data and get answers and insight into data in the form of visual charts and reports.

The core of a complete medical information solution.

## Key features that come standard in IRMS:

- Data privacy protection
- Web-based Content Management
- Copyright Clearance Center Interface (MICI)
- 'Divisions' for a globally deployed structure
- Mobile Application Integration
- Integration with 3rd party software solutions
- Transactions logs and audit trails
- Document workflow and task assignments
- Frequently asked questions (FAQ) database
- Shared contact address book
- Custom letter generation
- Batch letter processing
- Notification center
- Client-defined fields
- Print, email or fax response letters
- Automatic follow-up notification
- Comprehensive reporting capabilities
- Supports MS SQL Database
- Group defined security and user access
- Automatic case generation from web form or email
- Robust query tools
- PDF conversions, watermarking and image processing
- Representative database / territory alignment
- Built-in staff calendar

### IRMS is a product of Anju Software

Anju provides end-to-end software solutions that help customers manage mission-critical pharma processes and turn data into actionable insights. Anju's philosophy is to support and guide clients over the long term in meeting their evolving software needs. Anju's mission is to complement its strong product offering with exceptional customer support and delivering true quantifiable value.



 Learn more about IRMS Care. Scan the QR code